

Reporting the death of a veteran or DVA client

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Veterans occupy a special place in our community, and the passing of a veteran is a sad time, particularly for family and friends. For those dealing with the death of a veteran, or for veterans nearing end of life, there are a number of important steps to follow.

When a veteran dies, it is important that DVA is notified in a timely manner. This will ensure entitlements for the veteran (if they are a DVA client), their surviving partner and dependents are processed quickly. This early notification also reduces the likelihood of incurring an overpayment of benefits.

For veterans nearing end of life, there are some steps to make it easier for family and loved ones. Getting personal affairs in order and providing important personal information to family members can make it easier for loved ones to manage at a difficult time. DVA's [Planning Ahead Kit](#) may help you.

Upon the death of a loved one, veteran families, executors or other responsible persons are asked to call the Veterans Access Network on 1800 VETERAN (1800 838 372) or email Bereavement.SA@dva.gov.au.

For free mental health support and resources, Open Arms is available to veterans and their immediate families. Call them 24/7 on 1800 011 046 or visit the Open Arms website – www.openarms.gov.au.